

From: Julie Orchard
To: Livingston, Merilee
Date: 6/20/2008 3:14 PM
Subject: Fwd: FW: patten letter.doc
Attachments: patten OCA letter.doc

Will you please print this letter and add it to the David Patten complaint docket. Thanks. JPO

>>> "Gavrila, Mary" <Mary.Gavrila@qwest.com> 6/20/2008 9:59 AM >>>

This is a resend due to the logo overlapping on the other one. Sorry, Mary

From: Gavrila, Mary
Sent: Friday, June 20, 2008 9:52 AM
To: 'jmlslc@yahoo.com'
Cc: Farr, James; 'Rea Petersen'; 'jorchard@utah.gov'
Subject: patten letter.doc

Attached is the new settlement letter and the letter from the Collection Agency. Please sign and return to me. Thank you, Mary

June 20, 2008

Mr. David Patten
Ms. Jenny Lewis
11078 S. 1300 W.
South Jordan, UT 84095
(801) 633-2899

Re: Settlement of Utah Public Service
Commission Docket 07-049-60
Formal Complaint of Patten and Lewis
v. Qwest Corporation

Dear Mr. Patten and Ms. Lewis:

I am writing this letter to you on behalf of Qwest Corporation ("Qwest") in an effort to resolve your complaint in the above-referenced matter. As you recall, I met with you and the Utah Division of Public Utilities on January 11, 2008 at the Heber Wells Building.

Qwest is willing to resolve this matter on the following terms: The dispute in this matter relates to billings related to telephone number (801) 302-2057 in the amount of \$663.90. Qwest agrees that it shall write off all amounts it claims to be currently owed on (801) 302-2057 from Patten and Lewis and shall discontinue all efforts to collect such amounts. In return, Patten and Lewis agree to continue to obtain their telephone services from a provider other than Qwest. The parties agree that should Patten or Lewis seek, at any time in the future, to obtain telephone service from Qwest, that Qwest shall have the right to pursue collection of the amounts set forth in paragraph 1 from the person seeking to obtain service from Qwest. This does not restrict the obtaining of service from a non-Qwest provider that may lease facilities or service from Qwest. Qwest has provided the attached letter from the West Asset Management Inc. indicating that they have not negatively affected the credit rating for Patten or Lewis as a result of the dispute related to 801 302-2057.

If the foregoing is acceptable to you, please counter-sign and date the attached originals and return one of them to me as soon as possible.

If you wish to speak to me about this matter, please call me at (888) 642-9996.

Very Truly Yours,

Mary Gavrila

Qwest Executive Office
475 E. 1325 S.
Provo, Utah 84606

Countersigned and agreed to:

Date: _____

This communication is the property of Qwest and may contain confidential or privileged information. Unauthorized use of this communication is strictly prohibited and may be unlawful. If you have received this communication in error, please immediately notify the sender by reply e-mail and destroy all copies of the communication and any attachments.

west

West Asset Management

June 19, 2008

West Asset Management
PO Box 790113
St. Louis, MO 63179-0113
866-302-0858

22721235
David Patten
11078 S 1300 W
South Jordan UT 008409582

RE:	Client:	Qwest Communications
	Name on Account:	David Patten
	Account #:	8013022057146
	Balance:	663.90

Dear David Patten

This letter is to notify you this account is no longer placed with West Asset Management.

If this account was previously reported to any credit reporting agency or agencies, we will notify the agency or agencies of the current status. Please be aware that we have no control over the length of time it may take an agency to update your file. Thank you for your cooperation in working with us to resolve your account.

Sincerely,

West Asset Management, Inc.

This is an attempt to collect a debt and any information obtained will be used for that purpose.
This communication is from a debt collector.

3432 Jefferson Ave, Texarkana, TX 71854